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## I changed the password but I cannot login

Sprintrade Help - 2019-08-23 - 0 Comments - in Tech

If you have problem after changing the password do the following checks:

- Do you clicked in the confirmation link received by email? If no, then click on that link and try again to login in your publisher panel.

- username and password are case sensitive, that's mean you should respect lower and uppercase letters.

If you checked all above and have still problems then write a ticket, we will be glad to help you.